All LU credit hours, transfer hours recorded by LU, remedial, repeat, audit, and hours removed by academic fresh start will be evaluated to determine if you are meeting the required 67% completion rate component for SAP. Your pace is calculated by dividing the cumulative number of hours you have successfully completed by the cumulative number of hours you have attempted.

- Successfully completed hours include grades of A, B, C, D, or satisfactory
- Successfully completed hours **DO NOT** include grades of F, I, W, U, Q, QL, NG, or AU

Example 1: John has attempted 36 credit hours at the time of the SAP review. He has 'successfully completed' 30 credit hours (83% of the hours attempted). He is meeting the Pace standard for SAP.

Example 2: Sarah has attempted 108 credit hours at the time of the SAP review. She has 'successfully completed' 69 credit hours (64% of the hours attempted). She is NOT meeting the Pace standard for SAP.

3. Maximum Time Frame for Degree Completion

Undergraduate and Graduate/Professional students are eligible to receive financial assistance for a limited period of time while pursuing a degree. The number of credit hours a student attempts cannot exceed 150% of the credit hours required for completion in the chosen program of study, as published in the University catalog. Credit hours are cumulative; thus, students working towards obtaining more than

Financial Aid Suspension codes consist of:

- S_GPA (Student not meeting GPA standard for financial aid)
- S_COMP (Student not meeting Pace/Completion Rate standard for financial aid)
- S_MULTI (Student not meeting GPA or Pace/Completion Rate standards for financial aid)
- S_MAX (Student is close to or has exceeded 150% of the degree plan)

Appeal Process

SAP Appeal Final Deadlines:

Fall – November 20th Spring – April 20th Summer – July 20th

Appeals completed by the priority deadline may take 7-10 business days for review, any appeal received after the priority deadline may take up to three weeks for review.

Please note that submission of an appeal does not guarantee an approval. Do not miss class while waiting on a decision.

The Appeal Decision

Appeals that are incomplete or are illegible will not be reviewed. You will be notified through your LU email if we are unable to review your appeal. Once reviewed, all appeal decisions will be sent to your LU email account. Also, your academic progress will be updated in your self-service banner account to one of the codes listed below to reflect the appeal decision.

Approved Appeal Codes consists of:

PUGPA or PGGPA (Student is under probation and must meet the Academic Plan for GPA deficiency, listed below.)

PUCOMP or PGCOMP (Student is under probation and must meet the Academic Plan for Pace/Completion Rate deficiency, listed below.)

PU150 (Student is under probation and must meet the Academic Plan for Maximum Time Frame, listed below.)

Denied Appeal Codes consists of:

D_ALL

D MAX

If your appeal is **DENIED**, any aid already awarded for the applicable term will be cancelled. If denied, you may request to have your appeal reviewed by the Financial Aid Appeal Committee (the committee's decision is final). Please read further down to see how you may reestablish eligibility for financial aid if your appeal is denied.

If your appeal is **APPROVED** you will be placed under probation and financial aid will be reinstated for one semester. While on probation you will be assigned on

a. Academic Plan for GPA deficiency (GPA below the required minimum)

- 1. Earn a passing grade in all hours enrolled
- 2. Earn a minimum GPA of 2.25 (undergraduate) or 3.25 (graduate/doctoral) for the term
- 3. Do not drop or withdraw from any courses enrolled after the drop/add period

b. Academic Plan for Pace deficiency (Cumulative SAP is below the required 67%)

- 1. Earn a passing grade in all hours enrolled
- 2. Earn a minimum GPA of 2.0 (undergraduate) or 3.0 (graduate/doctoral) for the term
- 3. Do not drop or withdraw from any courses enrolled after the drop/add period

c. Academic Plan for Maximum Time Frame

- 1. Earn a grade of A,B,C, or S in all hours enrolled
- 2. Earn a minimum GPA of 2.25 (undergraduate) or 3.25 (graduate/doctoral) for the term
- 3. Do not drop or withdraw from any courses enrolled
- 4. Take only courses that are in your degree plan

If you meet the conditions listed in item B, but are still not meeting overall SAP standards, you will remain on probation for the subsequent term and must continue to follow the academic plan assigned to you.

Failure to meet conditions of item A, B or C listed above will result in the denial of your financial aid. Subsequent appeals of the same nature will not be allowed. Your financial aid will remain denied until you re-establish eligibility for financial aid (see below).

Re-Establishing Eligibility if Your Appeal is Denied

If your financial aid has been denied due to GPA or Pace deficiency, it is still possible to re-establish your financial aid eligibility for future terms. To re-establish eligibility, you must:

A. Enroll in courses at your own expense in a subsequent term(s) until all standards for Satisfactory Academic Progress are met.

-OR-

- B. Meet the following conditions over a subsequent term at LU without the assistance of financial aid.
 - 1. Complete a minimum of 6 hours of academic enrollment required for your degree. If more than 6 hours are taken, all credit hours must be completed with a passing grade.